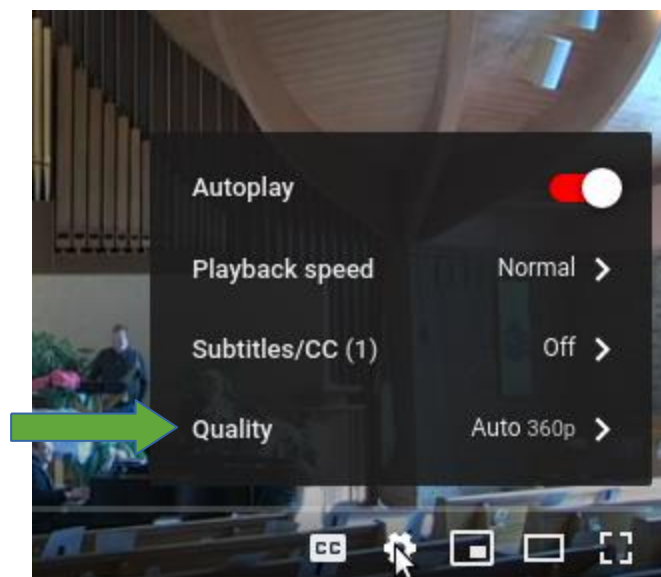
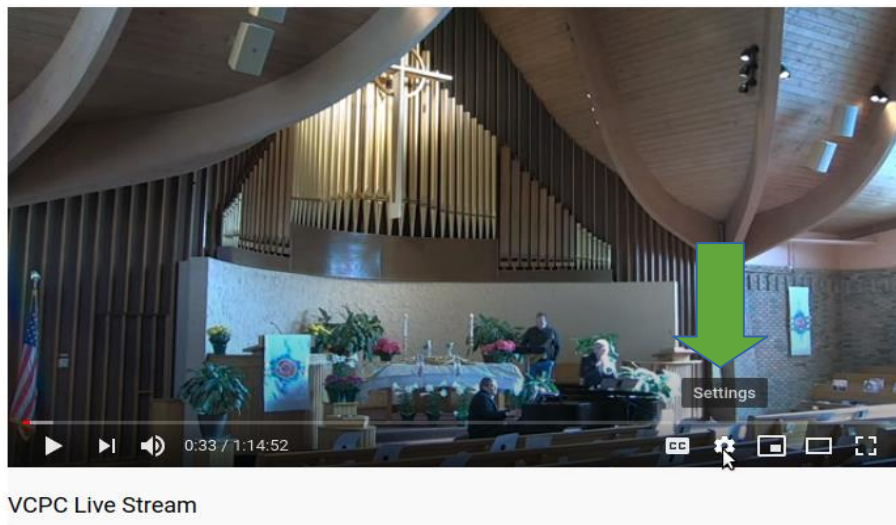


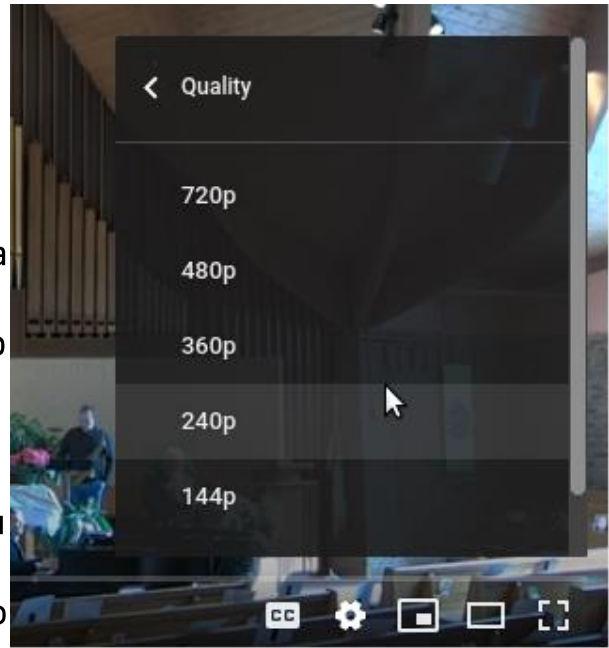
Valley Streaming Quality Issues

One of the issues we have found with streaming, is the amount of data that must be downloaded to view the video on Sunday mornings when everyone else is also watching their church services online. There may be issues with the bandwidth of your internet connection that causes problems with the picture being delayed/choppy or audio sounding garbled. If you are experiencing some of these issues, try lowering the quality of the video you are watching:

- From the YouTube screen with the video active, click on the “Settings” icon in the lower right side of the screen.
- When you select settings, a window with a list of options will open. From this list select “Quality”



- Another list will pop out. This identifies the quality of the video you are watching. You may see Auto or 720p checked. These would result in the highest quality possible, but also the most data transferred and processed. If you select a lower value, it will result in less data transferred and processed. For a desktop or laptop computer, you may not notice any difference in quality if you select 360p, but this is much faster than 720p. Selecting 144p is much less data, but you will start to notice the picture is not as good on a laptop. If you are casting this to a large screen TV, you may notice a degradation in picture quality even at 360p.



Another step you can take to get the best quality is to restart the computer before you start watching the worship service and don't have other applications active at the same time. It may not make any difference on your computer or it may fix a problem.